

S/N – 09/892,736



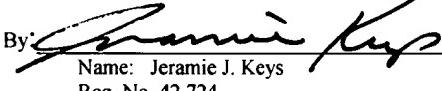
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith et al.      Examiner: Not Yet Assigned  
Serial No.: 09/892,736      Group Art Unit: 2152  
Filed: June 28, 2001      Docket No.: 20009.0060US01 (BS00-106)  
Title: Technician Intranet Access Via Systems Interface to Legacy Systems

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 11, 2004.

By:   
Name: Jeramie J. Keys  
Reg. No. 42,724

**STATUS INQUIRY**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant respectfully inquires as to the status of the above-identified patent application. And when the communication from the United States Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,

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